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POLTENT Sp. z o.o., os. 1 Maja 16h

44-304 Wodzisław Śląski



Wodzisław Śląski, 07.04.2015

Duration, Conditions and Warranty coverage of Vento tents with constant pressure of the Poltent Sp. z o.o. company

1. Each product contains an assembly instruction added by the manufacturer.
2. The warranty includes: durability of the fabric, constant pressure input, colours (UV radiation resistance), sewing durability, accessories and mounting elements.
3. The warranty does not include changes caused during the natural usage of the product.(the fabric that the tent was made of).
4. The warranty does not include mechanical damages, damages cause during incorrect usage or due to failure to comply with the recommendations of the manufacturer and damages caused by random effects, fire, hurricane, vandalism.
5. The constant pressure tents are not suitable during snowfalls. In the case of using the product in winter one needs to remove the snow when the snow layer is 2 cm thick.
6. If water starts to gather it needs to be removed immediately.
7. Before one packs the tent into the transport bag one should clean and dry the product first.
8. It is forbidden to block the safety valve.
9. After unfolding the tent one must immediately attached to the ground with pins and ropes (included in accessories). If you unfold the tent on an uneven surface, where pins cannot be used, stabilize the tent with ballasts.
10. The manufacturer does not take responsibility for the assembly/dismantling of the product if it was done without the manual instruction provided with the product.
11. The product has been tested and can be used during wind blasts that are not stronger than 38km/h (5knots at the Beaufort scale). During strong wind the product should be folded immediately. **Mechanical damage resulting from failure to comply with the above recommendations are not covered by the warranty.**
12. Any dirt on the fabric should be removed immediately with a moist cloth only with warm water without any detergents or water pressure.





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13. The product cannot be washed in a washing mashine, dried in a tumble dryer nor ironed.
14. The manufacturer guarantees, that the product was made with utmost care. In the case of any lack the orderer will contact the manufacturer in writing. The manufacturer will provide an answer within 14 days. The manufacturer will remove the damage within 21 days from the day that the complaint was accepted. The manufacturer extends the warranty benefits for the reparation time.
15. The manufacturer provides the following warranty:
 - for the fabric: 2 years,
 - for the printing: 2 years,
 - for the constant pressure input: 6 months,
 - for the accessories: 2 years.
16. The manufacturer reserves the right to make changes to the above information.
17. On the issues not mentioned in this regulations regulations from the 27th July 2002 about the specific terms of consumer sales apply, and changes ind Civil Code (Dz. U. from 2002 No141, pos. 1176, from 2004 No 96, pos. 959). This considers the Polish Law.

