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POLTENT Sp. z o.o., os. 1 Maja 16h

44-304 Wodzisław Śląski



Wodzisław Śląski, 07.04.2015

Duration, Conditions and Warranty coverage of Masts and Flags of the Poltent Sp. z o.o. company

1. The Poltent Sp. z o.o. Company (hereby named the Manufacturer) recommends cleaning the mast. Any damages caused by incorrect assembly or decomposing of the dirty mast are not covered by the warranty.
2. The Manufacturer is not responsible for the incorrect assembly/decomposing of the flag.
3. The flag should be properly cleaned and dried. Any damages or discoloration caused by storing dirty or moist flag are not covered by the warranty.
4. The warranty includes: durability of the fabric, colours (UV radiation resistance), sewing durability and mounting elements.
5. The warranty does not include mechanical damages, damages cause during incorrect usage or due to failure to comply with the recommendations of the manufacturer and damages caused by random effects, fire, hurricane, vandalism.
6. The warranty time begins from the date of the purchase presented on the invoice, constituting the proof of the purchase. The manufacturer provides the following warranty:
 - for the masts: 12 months
 - for the flags: 6 months
 - for the accessories: 12 months
7. The manufacturer guarantees, that the product was made with utmost care. In the case of any lack the orderer will contact the manufacturer in writing. The manufacturer will provide an answer within 14 days. The manufacturer will remove the damage within 21 days from the day that the complaint was accepted. The manufacturer extends the warranty benefits for the reparation time.
8. On the issues not mentioned in this regulations regulations from the 27th July 2002 about the specific terms of consumer sales apply, and changes ind Civil Code (Dz. U. from 2002 No141, pos. 1176, from 2004 No 96, pos. 959). This considers the Polish Law.



POLTENT Sp. z o.o. is registered in the District Court in Gliwice, 10th Department of the National Court Register.
NCR 0000234952. Polish REGON 240121019. Tax ID 647-237-60-00. Initial Capital 50 000 PLN paid in full.
The Company is represented by the chairman Jakub Sokolowski.



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Usage and conservation of flags

Usage:

1. The Manufacturer recommends the flag to wave freely. One should avoid any contact of the flag with buildings, trees, poles and high voltage lines.
2. It is not recommended to use the flag during bad weather conditions and strong wind blasts.
3. It is recommended to clean the flag immediately after it gets dirty.

Failure to follow the Manufacturer's recommendation regarding the use of flags can result in damage to the material and dirt absorbed into the fabric.

Conservation:

1. Any dirt on the fabric can be cleaned with a little soap or detergent.
2. The flags cannot be rubbed to remove any dirt.
3. The flags cannot be cleaning chemical or with the use of chemical detergents on the basis od petrol or solvents.
4. The flag can be washed in a washing machine in the temperature not higher than 40 degrees for delicate fabrics, with light centrifugation.
5. It is forbidden to use detergents with chlorine.
6. The flags can not be dried in a tumble dryer.
7. For outdoor use it is recommended to hang out a wet flag.
8. The flags cannot be ironed.
9. If ironing is necessary, one recommends ironing in the temperature for polyester fabrics.

Additional information:

If the flag is mechanically damaged or the damage is caused by bad weather condition including strong wind blasts it is recommended to send the flag to the manufacturer to avoid any further damages. For any additional question, do not hesitate to contact us.



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